

A New Digital Banking Experience is Coming May 18th

What You Need to Know and Plan for Regarding this Change in Service

American Bank & Trust Company is pleased to announce that we will be transitioning to a new Digital Banking Service Friday, May 15, 2026, at 3:00pm. As we internally work to enable this transition, we will endeavor to keep you informed about important steps you'll need to take, as well, to make the process as easy as possible for you. Our plan is to provide informational updates like this one prior to your logging into the service, and on the following schedule:

Temporary Service Limitations during the Conversion Period

Friday, May 15, 2026, at 3:00 pm – Access to the Digital Banking Service will be suspended, and an appropriate "Service Not Available" message will be displayed to those trying to access the service. The service is estimated to be down the remainder of that night, and all day Saturday – Sunday of that weekend.

Monday, May 18, 2026, at 7:30 am – Our goal is to have the new Digital Banking Service available by start of business.

Actions for you to verify

1. First, Middle, and Last name,
2. Mailing and Physical address(es)
3. Cellular, home, business numbers
4. Social Security / Tax Identification/ Employer Identifications Number
5. Date of birth
6. Driver's License, State Identification, Etc.
7. Email Address
8. Website (Commercial Customers)

You are a valued customer. We want to thank you in advance for your patience during this transition and are confident you will be pleased with our new and enhanced digital banking service.

Please remember, especially during this transition, while you may receive communication from us by email, we will never ask for your personal information or ask you to "log in" on a provided link. Your online security is important to us, so please do not hesitate to contact us if you see anything suspicious.

We appreciate your business and look forward to serving you with new products and features.

If you have any questions about the transition process, please feel free to send Customer Service a "secure message" from the Digital Banking Service Message Center or contact the Bookkeeping Department by phone at 337-948-3056